

2428/101

**SOCIAL WORK THEORY, PRACTICE
AND COMMUNITY DEVELOPMENT**

June/July 2019

Time: 3 hours



THE KENYA NATIONAL EXAMINATIONS COUNCIL

**DIPLOMA IN SOCIAL WORK AND COMMUNITY DEVELOPMENT
MODULE I**

SOCIAL WORK THEORY, PRACTICE AND COMMUNITY DEVELOPMENT

3 hours

INSTRUCTIONS TO CANDIDATES

*This paper consists of **EIGHT** questions in **TWO** Sections; **A** and **B**.*

*Answer **FIVE** questions in the answer booklet provided as shown below:*

*any **TWO** questions from section **A**;*

*any **TWO** questions from section **B**;*

*any other **ONE** question from either section **A** or **B**.*

Maximum marks for each part of a question are as indicated.

*Candidates should answer the questions in **English**.*

This paper consists of 3 printed pages.

**Candidates should check the question paper to ascertain that
all the pages are printed as indicated and that no questions are missing.**

SECTION A

Answer at least TWO questions from this section.

1. (a) Explain **five** features of social group work that help members reach desirable goals. (10 marks)
- (b) Describe **five** types of social services provided by county governments. (10 marks)
2. (a) Explain **five** functions of social case work to clients. (10 marks)
- (b) Analyse **five** social worker's ethical responsibilities to the society. (10 marks)
3. (a) Explain **six** processes of social case work in social work. (12 marks)
- (b) Describe **four** types of social-work groups in development activities. (8 marks)
4. (a) Analyse **five** assumptions of functionalism according to A. Comte. (10 marks)
- (b) Explain **five** principles of social action. (10 marks)

SECTION B

Answer at least TWO questions from this section.

5. (a) (i) Explain the meaning of the concept 'community development'. (2 marks)
- (ii) Describe **five** basic principles of community development. (10 marks)
- (b) Outline **four** factors that guide the diffusion process in the diffusion of innovation model. (8 marks)
6. (a) Describe **six** challenges of collaboration in community development programmes. (12 marks)
- (b) (i) Explain the meaning of the concept 'community organization'. (2 marks)
- (ii) Highlight **three** methods of community organization in community development. (6 marks)
7. (a) Explain **five** characteristics of an effective community organizer. (10 marks)
- (b) Describe **five** roles of an effective change agent in community development. (10 marks)
8. (a) Explain **five** features of community collaboration. (10 marks)
- (b) Highlight **five** functions of community development to the society. (10 marks)

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